

ID	Date	Person receiving complaint	Method of Complaint	Nature of Call	Description	Corrective Action Taken	Date of Action	Status
148	6/04/2021	CWP	Phone	Landowner	Gate left open at Boundary on main access track and a Ram from the property is missing.	Various Personnel looked for Ram and incident of gate was investigated and discussed with the person responsible. Ram was located and had not escaped.	6/04/2021	Closed
149	8/04/2021	CWP	Email	Local resident	Email from Art Organisation, inquiring about grant application for sponsorship	Contacted CWP Crudine Ridge Management to progress	8/04/2021	Open
150	8/04/2021	CWP	Email	Tilt Renewables	Enquiry into traffic route for blades - request for information.	Responded initially and waiting further information to pass on.	8/04/2021	Closed
151	12/04/2021	CWP	Phone	Neighbour	Called to report spotlighting on his property. Also reported Shadow Flicker on homestead. Also Gate concern on neighbouring property.	Operations Manager investigated spotlighting. Also organising a meeting regarding Shadow Flicker and possible mitigation.	12/04/2021	Open
152	12/04/2021	CWP	Phone/Email	Landowner	Local Landowner emailed Manager of Construction about issues concerning his property from the construction of the overhead transmission line	A meeting was organised with Landowner at their property and discussed mitigation measures.	12/04/2021	Closed
153	13/04/2021	CWP	Phone	Landowner	Landowner Host contacted us in regards to Grids that were still outstanding in rehab agreement.	Followed up the phone call with GEZ and they assured that they will be installed. They have now been installed and LO is very happy.	13/04/2021	Closed
154	26/04/2021	CWP	Phone	Ilford Running Stream CWA	Ilford Running Stream CWA called to organise a visit to the Crudine Ridge Wind Farm.	A time has yet to be organised. Waiting until after fully Operational.	26/04/2021	Open
155	29/04/2021	CWP	Phone	Landowner	Personnel from the ARDG managed quarry came to inspect the quarry without letting them know in advance and they were unable to attend inspection. Wanting us to follow up with them to discuss issues.	Issues discussed with Contractors and possible resolutions to be discussed.	29/04/2021	Closed
156	3/05/2021	CWP	Phone	Landowner	called to request a meeting with Management regarding Rehab items and issues with final construction	Organised meeting to be held at LO's property to discuss issues and to resolve.	6/05/2021	Closed
157	6/05/2021	CWP	Email	Local resident	LO Host Emailed to let us know that there is going to be dog baiting in their property.	Passed on information to contractors	6/05/2021	Closed
158	6/05/2021	CWP	Phone	Local Resident	Calling to enquire about Sponsorship application outcome.	Responded through requesting further information to pass on to Applicant	6/05/2021	Open
159	10/05/2021	CWP	Phone	Local APR Resident	Called to request Caveat to be lifted from Title Deed.	Information passed onto Management which was transferred to CWP legal team to proceed.	10/05/2021	Closed
160	10/05/2021	CWP	Email	Local APR Resident	Local Landowner emailed to discuss their Licence and rehabilitation	Responded to Local landowner and provided a positive outcome.	10/05/2021	Closed
161	13/05/2021	CWP	Phone	NPWS	A call from NPWS who were looking to access road fill from Wind Farm project	Assisted by giving them the contact to the person they could access road fill.	13/05/2021	Closed
162	17/05/2021	CWP	Phone	Landowner	Needing someone from CWP to come and meet with Neighbours of wind farm to discuss mitigation measures for having the wind turbines in site and close proximity	Organised meeting to be held at LO's property to discuss issues and to ways to mitigate and resolve.	17/05/2021	Closed
163	21/05/2021	CWP	Phone	Local Landowner	Called to say he was very pleased from the results of a recent meeting with CWP Management to resolve issues		21/05/2021	Closed

164	21/05/2021	CWP	Email	Local APR Resident	Called to request Caveat to be lifted from Title Deed.	Information passed onto Management which was transferred to CWP legal team to proceed.	21/05/2021	Closed
165	25/05/2021	CWP	Phone	Local Resident	Calling to enquire about Sponsorship application outcome.	Responded through requesting further information to pass on to Applicant	25/05/2021	Closed
166	28/05/2021	CWP	Phone	Neighbour	Calling to confirm meeting and time .	Confirmed time. Met with landowner regarding visual mitigation and distance and view of wind farm.	28/05/2021	Closed
167	8/06/2021	CWP	Letter	Landowner	Letter to state all the issues Neighbour has with the wind farm	Response being developed from CWP	8/06/2021	Open
168	8/06/2021	CWP	Phone	Local Landowner	Call to discuss gate along recent fencing construction.	Discussed gate with Zenviron to fix the gate if landowner requests	8/06/2021	Closed
169	22/06/2021	CWP	Phone	Local landowner	Called to say that front gates were left open over a weekend. Security concerns.	Passed on this issue Operations Manager to investigate what happened and to organise measure for future security.	22/06/2021	Open